Job Description Driver

Job Title:	Driver
Reports to:	Senior Driver
Line Management	None
Responsibilities:	
Key Relationships:	Patients
	ELF staff and volunteers
	NHS staff, in particular reception and nursing staff
Place of work:	The ELF Office, Yarty Ward, Royal Devon & Exeter Hospital
	Due to the nature of the role you will work predominantly
	off-site travelling to and attending the homes of patients.
Salary:	£10.90 per hour
Hours:	Part Time, 18.75 hours per week to be worked across
	Tuesdays, Thursdays and Fridays. A working pattern will be
	confirmed with the successful candidate on appointment.
Basis:	6 months fixed term (November 2023 to April 2024)

Main Purpose of Job:

To support blood cancer patients in Devon by managing the ELF transport service, providing lifts to and from medical appointments.

Main Responsibilities:

- To drive blood cancer patients, sometimes accompanied by relatives or carers, to and from hospital appointments in Devon.
- Take responsibility for ensuring all journeys are undertaken safely and in line with Charity policy and guidelines, ensuring risk assessments are completed when necessary
- To respond to enquiries from patients and family members regarding the Transport Service
- To keep up to date records and carry out administration tasks as needed
- Occasionally, to cover for the Senior Driver by managing the bookings calendar
- To comply with ELF's Safeguarding Policy
- To maintain high professional standards and take regular supervision

Other Responsibilities

- To follow ELF policy and procedure and Trust procedure when on Trust site
- To take part in regular development and appraisal meetings

- To undertake any training required to maintain competency
- To contribute to and work within a safe working environment
- To comply with Trust Infection Control Policies and conduct him/herself at all times in such a manner as to minimise the risk of healthcare associated infection
- This post has been identified as involving access to vulnerable adults and/or children and in line with policy successful applicants will be required to undertake an Enhanced Disclosure & Barring Service Disclosure Check

Other

- Act as an ambassador for the charity
- Respond to queries from the public regarding the charity's work
- Effectively sign-post enquiries about ELF to the correct colleagues within the organisation
- Occasionally attend meetings or collaboration days at the ELF Offices, Marsh Barton, Exeter
- Work collaboratively with the fundraising team on appeals
- Occasionally we may ask for your support at ELF events or activities outside of your normal working hours, for which time of in lieu will be given

Person Specification

Qualifications and Training	Essential	Desirable	
Full, clean driving licence, including driving a manual car (Cat B	*		
Auto will not be accepted)			
Advanced Driver Training – Driving Standards Agency		*	
Assessment			
First Aid Certificate		*	
Knowledge/Skills			
Outstanding communication skills	*		
Ability to maintain professional boundaries	*		
Knowledge of safeguarding		*	
Good knowledge of local road network around Exeter and Devon		*	

IT literate	*		
Experience			
Driving in a professional capacity	*		
Experience of transporting passengers in a professional capacity		*	
Experience of leading and developing a service		*	
Experience of applying safeguarding and child protection policies		*	
and procedures			
Experience of working in a healthcare setting		*	
Personal Attributes			
Flexible and willing to adapt	*		
Friendly and approachable	*		
Self-motivated and self-directing	*		
Effective team working	*		
Able to manage and prioritise your own workload, and support	*		
others to do the same			
Empathetic	*		